



SOUTH ORANGE PARKING AUTHORITY LAUNCHES ONLINE PERMITTING

New digital platform launches January 2021

The South Orange Parking Authority (SOPA) is launching online permitting on January 4, 2021. The change is part of a new digital platform that will greatly improve the permit application and renewal process. This new system offers customers a contactless purchase and renewal option, more convenience, increased accuracy in the database, as well as increased efficiency in operations and improved communications with permit owners.

ALL PERMIT PARKING WILL BE MONITORED VIA LICENSE PLATE

With the switch to digital permitting, all permit parking will be monitored via license plate.

- **For permit owners:** this means customers will no longer need hang tags or decals.

"This improvement in software and process is a shift that has been underway since 2019, but obviously is even more relevant and valuable now with contactless processes already built in." -Mark Hartwyk, Executive Director, South Orange Parking Authority.

More About the Program:

PERMIT RENEWAL & APPLICATION OPTIONS

Customers will still have the option to renew or apply via mail but we strongly encourage you to use the online option. Our offices are currently closed to the public due to COVID19 restrictions so no in person/walk-in option is available. You can do it all online at your convenience. A secure portal will allow customers to set up a profile, submit applications and renewals, and also submit scans of required documents. This portal will not be available until January 4, 2021. Go to southorange.org for more information about renewals.

LICENSE PLATE ENFORCEMENT - NO MORE PERMIT HANG TAGS

With the switch to digital permitting, permit parking will be monitored via license plate. Customers will no longer need hang tags or decals. Active permits are already being added into the system. Enforcement officers will have digital records of permits based on license plates.

COMMUNICATIONS WITH PERMIT OWNERS

With an improved digital database of permit owners, SOPA will be able to provide timely renewal notices and relevant news about any construction or lot changes that may happen over time.



**SOUTH ORANGE
PARKING AUTHORITY**

COST

There will be no increase in permit cost, parking rates or ticket rates connected to this program.

FULL DETAILS

southorange.org

Departments – Parking Authority

South Orange Parking Authority (SOPA)

The Parking Authority administers an agency that is responsible for the enforcement of parking ordinances and the operation and regulation of all municipal parking lots, the public side of the Third Street garage, train station lots, metered spaces, pay by space machines, residential and business permit parking programs, over-night on-street parking, commuter and senior bus services. The Authority revenues are derived from permits, meters and management fees, not from taxes or ticket revenue.

For more information, contact:

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